

**How to determine if telemedicine
is an option for your pet's wellness needs
(to be confirmed by staff)**

Conditions requiring in-hospital care

- New patient visits
- Marked lethargy/malaise
- Vomiting with diarrhea
- Eye concerns
- Males with urinary issues

Services qualifying for remote telemedicine using TeleVet

Post-surgical rechecks/Incision check

- Doing well at home
- Eating normally
- Normal energy
- Does not have a note in record that recheck is recommended with the surgeon

Preventative care/Puppy care

- Tooth brushing
- Weight control
- Diet questions
- Preventative medicine and supplement questions

Acute onset limping

- Dogs:
 - Started within last 24-48 hours
 - Can still bear some weight on leg (if non-weight bearing, should come in)
 - No palpable pain/no vocalization when touched
 - Only one leg affected
 - No palpable heat when palpated at home
- Cats:
 - Not visibly painful
 - No known trauma
 - Can walk
 - No history of heart disease/diabetes

Acute diarrhea

- Diarrhea starting in last 2-3 days
- Eating normally
- No vomiting
- Normal energy

Abnormal urination- FEMALE only

- Able to urinate
- Eating normally
- No vomiting
- Normal energy
- Defecating normally
- No history of bladder stones

Hospice care

- End of life care
- Quality of life discussions
- Discuss end of life pain relief
- As directed by their primary DVM

- Follow-up visits**
 - Only if previously OK'd by primary DVM
- Acute cough**
 - Started within the last 72 hours Dry cough Eating normally
 - Non-productive, retching, hacking or honking cough Normal energy
 - Patient less than 7 years old No history of heart disease
 - Normal breathing rate and effort described at home
(not panting, gums not cyanotic, no effort or labored breathing reported)
- Acute URI- CAT ONLY**
 - Started in last 72 hours Eating normally Normal energy
 - No vomiting Characterized by sneezing, nasal or ocular discharge
(any color)
- Behavioral issues**
 - Aggression Fearful behavior Interdog/cat aggression
 - Owners should be aware may need to refer to veterinary behaviorist
- Skin issues/rashes/hotspots/itching**
 - Scratching/biting/licking Eating normally Normal energy
 - No vomiting
- Chronic AM vomiting/bilious vomiting**
 - Vomiting only in the morning Vomitus is always bile Eating normally
 - Stools normal Normal energy
- Ear infection**
 - History of ear infections in past Brown ear debris in canal
 - No history of foxtails in area Perceived discomfort level < 5/10
- Heat cycle/spay education**